Fundraising Event Terms & Conditions

1. By applying to enter the event, you agree and accept the following terms and conditions, which will govern your participation in the event.

2. In order to hold a charity place, you must be aged 18 or over on the date of application or on the day of the event unless otherwise stated on the specific event or Sue Ryder webpage.

3. Depending on the event, we may supply you with a Sue Ryder branded running vest, cycling jersey, technical t-shirt or cotton t-shirt (subject to availability). Please see the event page on our website for further details.

4. Where you are obtaining a place in the event via Sue Ryder, we ask that you pay a non-refundable registration fee at the time of registering. Payment is made online by credit card and unless otherwise stated, the registration fee is £25. No registration fee is payable if you have arranged your own place directly with the event organiser.

4.1 Furthermore, if you have made a mistake on your registration, you will have a 24 hour grace period in which to request a refund for your registration, as long as that period doesn’t overlap with when the registration period closes e.g. 24 hours before event ticket sales end.

5. Other than as set out in 4.1 above, we will only give you the option to request a refund for your registration fee in the event of a cancelled or postponed event or in exceptional circumstances. However, the first option that will be proposed to you will be to defer your registration to the subsequent year’s event.

6. You must inform Sue Ryder at the earliest possible opportunity if you have had to withdraw from or cancel your event due to injury or other circumstances.

7. You understand and agree that any place you have obtained in an event via Sue Ryder comes with a fundraising target attached to it and that you are agreeing to fundraise the specified amount in order to take part in the event as per our webpage.

7.1 You understand and accept that Sue Ryder may terminate your rights to raise funds at any time, if they feel that it is unlikely that you will reach the minimum fundraising target.

8. All places are for the exclusive purpose of raising money for Sue Ryder. All participants must pledge to raise funds for Sue Ryder and fundraising must not be given to or shared with any other organisation (unless agreed prior to registering or if the event is being jointly organised with another charity).

9. We ask that you collect in all sponsorship monies promptly and pay them to us within six weeks of the event taking place. Your welcome pack and confirmation will give you details of how to pay the money to us. Please note that all online money donated to your online
fundraising page will automatically be transferred to Sue Ryder and doesn’t need to be sent to us after the event.

10. If we feel that you are unable to fulfil this fundraising element of your place and subsequently ignore any communications detailing this, we have the right to remove you from the event and offer your place to another supporter.

11. We will provide you with a fundraising guide and training guide to help you prepare for the event and maximise your fundraising. These guides contain general guidance and are aimed at somebody with average fitness. If you have any medical conditions or disabilities that may affect your ability to complete the event, we recommend that you consult a doctor or other healthcare professional before registering.

12. You are fully responsible for the fundraising activity and it is your responsibility to organise all aspects of it. You are also responsible for any costs, expenses, or taxes incurred or arising in connection with your fundraising activity.

13. You must obtain approval from Sue Ryder before approaching the media or celebrities to support your fundraising for the event.

14. You understand and agree that as your fundraising is ‘in aid of’ Sue Ryder and is undertaken independently of the charity the charity will not accept any responsibility or liability for your fundraising events or activity.

15. Images may be taken during the event using film photography, digital photographs, video or other media and may be used on our website and in promotional material in any medium. By taking part in the event or attending the event you are deemed to have given your consent, unless you notify Sue Ryder of any express objections. In the event that you raise any objections to the use of any image in which you are featured after the event, Sue Ryder will remove that image from its website and refrain from any future use of it, however cannot undertake the removal from circulation of any printed materials already in use. Sue Ryder acknowledges its responsibilities towards children and younger people and will, wherever possible and practicable, refrain from capturing or using their images.

16. The Sue Ryder charity logo and other logos used by us are legally registered trademarks in the UK. You may not use Sue Ryder’s logos without our prior consent. To apply for permission please contact us at events@sueryder.org. Sue Ryder reserves the right to require materials and logos to be removed from use if we believe such materials are not in our charity’s interest.

17. Whilst participating in the event you will be acting as an ambassador for Sue Ryder (especially if wearing Sue Ryder branded clothing). We therefore ask that you conduct yourself accordingly and do nothing to bring the charity into disrepute. You must comply with any specific event rules and instructions from the event stewards.
18. Some of our events are run by a third party organiser and your participation will be subject to the organiser’s own terms and conditions as well, which can be found on their website. We accept no liability for the organisation or management of the event.

19. Where the event organiser requires participants to register directly in addition to Sue Ryder’s registration process, whether via completion of an additional registration form or an online console, it is your responsibility to do so. You must do so by the deadline specified by Sue Ryder and failure to do so may lead to you losing your place in the event. You will receive an email from the event organiser instructing you to complete the official registration. Sue Ryder may (but is not obliged to) endeavour to contact you to remind you to complete your registration. If we do not hear from you and you have not completed the console by the date specified by Sue Ryder, we have the right to remove you as a Sue Ryder participant in the event.

19.1 If providing registration information on behalf of your team, please bear in mind that you and your team members will be required to complete a secondary registration form for the event organisers (in line with point 18). The initial registration information provided to Sue Ryder will not be passed onto the appropriate event.

19.2 If providing registration information on behalf of your team, please bear in mind that it is your responsibility to share these terms and conditions with your team and therefore you are agreeing that all your team agree to these T&Cs.

20. We accept no liability for any damage to any participant’s property. We accept no liability for any injury to any participant unless caused by Sue Ryder’s negligence.

21. We will use your personal data in connection with your participation in the event, including providing you with the support mentioned above and recording the funds you raise for us. If you are happy for us to contact you about our work and other ways in which you can support it, please tick the relevant box/boxes on the application or registration form. For further information about how we use your data, please refer to our privacy policy which is available at http://www.sueryder.org/privacy-summary-and-privacypolicy/.

22. We reserve the right to cancel, modify or postpone the event where this becomes necessary due to unforeseen circumstances. If this happens, you will be given the choice of either transferring to the modified/rescheduled event or transferring to an alternative event (subject to availability and any specific terms and conditions relating to the alternative event). Save as aforesaid Sue Ryder accepts no liability whatsoever for any such cancellation or postponement.

23. In the case of the London Marathon, an application process will be completed for all charity place participants (those that have not secured a place via the London Marathon public ballot process). The deadline for this application process will be detailed on the Sue Ryder
London Marathon webpage (but may be closed earlier without warning) and will vary year on year.

23.1 Once you have completed our independent application form you will receive confirmation of completion. Please note: completing the application form does not confirm your place in the London Marathon for the coming year.

23.2 If your London Marathon application is successful following the review process, you will be asked to pay your £100 registration fee with a deadline of 7 days to complete the payment. Until this is paid, your place is not confirmed.

23.3 If you have applied for one of our charity places and are subsequently successful in the London Marathon ballot, you will have the choice to get a refund on your Sue Ryder place so you can fulfil your ballot place.