
Event Terms & Conditions

- 1.** In order to hold a charity place, you must be aged 18 or over at the date of application unless otherwise stated on the event webpage.
- 2.** We will provide you with a fundraising guide and training guide to help you prepare for the event and maximise your fundraising. These guides contain general guidance and are aimed at somebody with average fitness. If you have any medical conditions or disabilities that may affect your ability to complete the event, we recommend that you consult a doctor or other healthcare professional.
- 3.** Depending on the event, we may supply you with a Sue Ryder branded running vest, cycling jersey, technical t-shirt or t-shirt (subject to availability). Please see the event page on our website for further details.
- 4.** Where you are obtaining a place in the event via Sue Ryder, we ask that you pay a non-refundable registration fee at the time of applying. Payment is made online by credit card. Unless otherwise stated, the registration fee is £25. No registration fee is payable if you have arranged your own place directly with the event organiser.
- 5.** We will only give you the option to request a refund for your registration fee in the event of a cancelled or postponed event. However, the first option that will be proposed to you will be to defer your registration to the subsequent year's event.
 - 5.1** Furthermore, if you have made a mistake on your registration, you will have a 24 hour grace period in which to request a refund for your registration, as long as that period doesn't overlap with when the registration period closes e.g. 24 hours before event ticket sales end.
- 6.** We ask that you collect in all sponsorship monies and pay them to us within six weeks of the event. Your welcome pack and confirmation will give you details of how to pay the money to us.

6.1 If we feel that you are unable to fulfil this fundraising element of your place and subsequently ignore any communications detailing this, we have the right to remove you from the event and offer your place to another supporter.

7. If, at any time prior to the event, you no longer wish to take your charity place, you must advise Sue Ryder as soon as possible.

8. Whilst participating in the event you will be acting as an ambassador for Sue Ryder (especially if wearing Sue Ryder branded clothing). We therefore ask that you conduct yourself accordingly and do nothing to bring the charity into disrepute.

9. Some of our events are run by a third party organiser and your participation will be subject to the organiser's own terms and conditions, which can be found on their website. We accept no liability for the organisation or management of the event.

10. Where the event organiser requires participants to register directly, whether via completion of a registration form or an online console, it is your responsibility to do so. You must do so by the deadline specified by Sue Ryder and failure to do so may lead to you losing your place in the event. You will receive an email from the event organiser instructing you to complete the official registration. Sue Ryder may (but is not obliged to) endeavour to contact you to remind you to complete your registration. If we do not hear from you and you have not completed the console by the date specified by Sue Ryder, we have the right to remove you as a Sue Ryder participant in the event.

11. We accept no liability for any damage to any participant's property. We accept no liability for any injury to any participant unless caused by Sue Ryder's negligence.

12. We will use your personal data in connection with your participation in the event, including providing you with the support mentioned above and recording the funds you raise for us. If you are happy for us to contact you about our work and other ways in which you can support it, please tick the relevant box(es) on the application form. For further information about how we use your data, please refer to our privacy policy which is available at <http://www.sueryder.org/privacy-summary-and-privacy-policy/>

13. Images may be taken during the event using film photography, digital photographs, video or other media and may be used on our website and in promotional material in any medium. By taking part in the event or attending the event you are deemed to have given your consent, unless you notify Sue Ryder of any express objections. In the event that you raise any objections to the use of any image in which you are featured after the event, Sue Ryder will remove that image from its website and refrain from any future use of it, but cannot undertake to remove from circulation any printed materials already in use. Sue Ryder acknowledges its responsibilities towards children and younger people and will, wherever possible and practicable, refrain from capturing or using their images.

14. If providing registration information on behalf of your team, please bear in mind that you will be required to complete a secondary registration form for the event organisers (in line with point 9). The initial information provided to Sue Ryder will not be passed onto the appropriate event organiser and is solely used for Sue Ryder's records to identify the amount of participants that are signed to your specific event in line with the places purchased via the event organiser.

15. In the case of the London Marathon, an application process will be completed for all charity place participants (those that have not secured a place via the London Marathon public ballot process). The deadline for this application process will be detailed on the Sue Ryder London Marathon webpage and will vary year on year.

15.1 Once you have completed our independent application form you will receive confirmation of completion. Please note that this does not confirm your place in the London Marathon for the coming year.

15.2 If your application is successful following the review process, you will be asked to pay your £100 registration fee . Until this is paid, your place is not confirmed.

15.3 If you have applied for one of our charity places and are successful in the London Marathon ballot, you will have the choice to get a refund on your Sue Ryder place so you can fulfil your ballot place.