

Prohibited Items

Sometimes we are unable to sell items that have been donated

Whilst we will always endeavour to sell items which have kindly been donated to us, we must evaluate the potential risk to staff and customers. On occasion this will mean there are some items which we cannot accept.

Disposing of items which cannot be sold costs money and diverts funds away from the charity so it is always best to discuss this with customers before they donate any of the items listed here wherever possible.

Donated Furniture and Homeware

The most important consideration when selling furniture and homeware is if an item is flammable. When items do not have a safety label or instructions, we are unable to safely sell them to our customers. For hygiene reasons we must also ensure that items are clean before putting out for sale.

- Upholstered donated furniture without a fire label (unless pre 1950s)
- Donated furniture with unsafe missing parts or damage
- Furniture with glass that does not have a kite mark or tempered glass
- Candles without instructions and safety notice
- Duvets and pillows (unless in original packaging)
- Soiled/dirty mattresses
- Roller or venetian blinds (unless in original packaging with safety instructions included)

Safety Equipment

These are items which are intended to keep people safe. We are unable to guarantee that second hand safety equipment is fully protective or has not been previously damaged.

- Safety helmets: crash, cycle, riding hats
- Climbing equipment
- Buoyancy aids, life jackets and inflatable dinghies
- Any mobility items e.g. wheelchairs, walkers, bath aids

Sports Equipment

We are able to sell non electrical sports equipment which is new and has instructions. We must consider that many items can cause damage if not in perfect working order or if not used correctly. We are also unable to test large electrical items of equipment for safety so cannot therefore accept the donation.

- Exercise bikes
- Rowing machines
- Running machines
- Cross trainers



Electrical Items

We can test and sell many electrical items however for safety reasons we are unable to sell the items listed below.

We do not have the facilities to ensure that laptops, computers and tablets are wiped of personal data so these cannot be sold.

Power tools cannot be sold as we are not able to guarantee that all parts are working and safe for use.

Laptops, personal computers and tablets
Electric blankets
Sunbeds and tanning equipment
Donated white goods and microwaves
Personal hygiene items such as shavers and foot spas
Any power tools

Media

We are able to sell 18 rated items. However for all goods given an age-restricted classification, it is illegal to sell them to anyone below the specified age. This includes computer games where the age rating relates to content (this can be found on the back). Ask for ID if not sure before allowing a purchase of 18 rated items.

Home recorded DVDs
R18 DVDs and Blu-Ray (rating is coloured blue and stands for 'restricted')



Children's Items

We are unable to sell items which may be unsafe for children:

Cot bumpers, cot mattresses, pram mattresses
Children's pillows
Cribs, cradles and reclined cradles
Carycots and stands
Table mounted chairs
Playpens, baby baths, baby door bouncers, baby walkers
All inflatable armbands and rings worn as floatation aids
Toys without a CE mark
Skateboards and roller skates
Shoes (pram shoes with a soft bottom and brand new unworn shoes can be sold)
Clothing with hood cords
Nightwear and fancy dress items not labelled as fire resistant
Car seats and booster seats
Child seats for cycles



Sharps / Weapons

We cannot sell dangerous items for legal and safety reasons.

Sharp knives (excludes cutlery which should be displayed in a secure cabinet)

Swords

Crossbows or catapults

Guns or realistic replica toy guns

Ammunition

Sharp gardening tools

Any other weapons

Dispose via sharps bin or police station

Other

Chemical items

Any medications

Smoking related items, including ashtrays

Hot water bottles

Any gas or petrol appliances

Unsealed cosmetics and toiletries

Food or perishables

Counterfeit items

Military uniforms with names, or company branded uniforms

Motor vehicles or car parts

Grossly offensive and/or discriminatory material

Ivory

The government has introduced tighter regulations on the sale of ivory in the UK which now covers items of all ages, not only those produced after a certain date. Our shops are not permitted to sell items of ivory.

If in doubt about whether an item is ivory or not, do not sell.

Items can be sent to IFAW as they continually do ivory surrender campaigns and will always take and dispose of it in the correct way.

The address to send it to is:

Campaigns Department
International Fund for Animal Welfare
87-90 Albert Embankment
London
SE1 7UD



Items we are able to keep for eBay

Homemade cushions and crochet blankets
Homemade clothing
Homemade knitted toys
Prescription spectacles
Roller skates and ice skates
Pierced earrings
Vintage or collectable medical equipment

If in doubt please contact the eBay team directly on donatedebay@suerydercare.org

Items we are able to keep for shop Saved or Vintage Categories

Homemade cushions and crochet blankets
Homemade clothing
Homemade knitted toys (as collectable items)
Vintage toys that do not have a CE mark (as collectable items)
Vintage or collectible medical equipment
Fur is event specific and must not be sold in shops, please speak to your Area Manager

