

Frequently asked questions

Here are a few frequently asked questions and answers about a deed of covenant, which we hope will help you.

1 How easy is it to set up a deed of covenant?

Very easy, just download the form from this site and send to us.

2 What should I do if my circumstances change and I need to cancel my regular gift?

Although a deed of covenant is a solemn commitment to give for a certain length of time, we understand that circumstances can change and therefore we will respect your wishes. It is possible to cancel the deed, reduce or increase the amount donated, with Sue Ryder Care's agreement. When you set up a covenant, we'll make sure you have plenty of ways to get in touch with a real person who can deal with any changes that may affect your covenant.

3 What if something happens to me? Will my family be affected by my commitment?

In the event of death, the deed would automatically lapse, so there is no obligation for your family to uphold the agreement.

4 Is this a cost effective way to give for Sue Ryder Care?

Yes, this is the most cost effective way to give and ensures every penny you donate is put to work in the best way possible. Covenants have very low administration costs, due to less paperwork and lower bank charges, so you can be confident your gift will really make a difference in people's lives.

5 What if my bank details are going to change?

No problem. Please let us know as soon as possible on 0845 050 1953 or email: DonorCare.Support@suerydercare.org

6 Is there a set time that I should commit to?

No, there is no minimum or maximum time. We hope you'll consider between a 3 and 7 year period because this enables us to plan further ahead and means we can commit to increasing our amount of care.

7 Is there a set amount I should give?

No, whatever amount you feel comfortable with is greatly appreciated. Currently the average covenant for Sue Ryder Care each month is the equivalent to a daily newspaper - £15 a month. This really does add up. Over the course of 5 years this would equal £900.

8 Can I give a deed of covenant through a standing order?

We are grateful for your support in whatever form you send it. However, we promote direct debits because they are more cost effective for us to process and mean that more of your gift goes towards caring. If you still prefer to give by standing order, please let us know and we'll happily send you a form.

9 I already have a direct debit or standing order to Sue Ryder Care. Can I change this to a deed of covenant?

Absolutely! This would be no problem at all and we would really appreciate it. Simply download the deed of covenant form and complete your contact details along with the front section of the form with your deed of covenant details. You tell us how long you would like to give for and get a witness to sign the appropriate field. Once you've returned the form to us, we'll confirm it with you and thank you for your commitment and generosity.